

NEW IN 2023:

RONALD MCDONALD HOUSE AT CHILDREN'S HOSPITAL OF RICHMOND AT VCU

With 3,285 square feet of new space, this facility allows us to consolidate our programs to one space at our highest volume medical partner. We are transforming how we keep families close during their most trying times.

The In-Hospital Ronald McDonald House opens in 2023 and will provide space for families to relax, enjoy a meal, or participate in calming activities. Here compassionate RMHC Richmond staff and volunteers will present regular programming including Lunches with Love and snack services, warm dinners, and interactive activities such as music, haircuts, and yoga sessions.

HEAR FROM OUR FAMILIES

"As soon as I walked through the door, I was at peace and could relax."

— Maritsa, Joshua's Mom



"These fun adventures gave me something to look forward to during a hard week!" - Abby

"It is hard to make a Hospital feel like home, but RMHC does just that."

> – Mervin, Grayson's Dad



"You made it possible for us to be able to serve more families each year."

> In 2022, Ronald McDonald House Charities of Richmond found a sense of returned normalcy to day-to-day life and operations within our programs.

needed us most.

The demand for services from our community and program expansions have reaffirmed our path forward and commitment to meet families where they are during their most vulnerable days and hours.

Our community of supporters stands with us as we work to remove financial and logistical barriers to pediatric specialty and acute care. Your support helps provide equity of access to life saving and changing care as well as critical food access to fight food insecurity in hospitals across Richmond.

You made it possible for us to be able to serve more families each year.

We are poised for program expansion and excellence in 2023, and we are humbled by our service to the brave parents and children we walk beside every day to keep families close, safe, and ready members of their child's care team.

Kerry K. Blumberg Chief Executive Officer







The number of people we served matched and then exceeded pre-pandemic levels. From more than 9,000 Lunches with Love served to 2,000 nights in our House and in-hospital Sleep Rooms, RMHC was there when families



AT THE HOUSE

The Ronald McDonald House on Monument Avenue is our cornerstone program that provides a haven for families who must travel while their child receives treatment at local medical facilities. We provide lodging, meals, transportation to appointments, and other program support to families staying with us.



1,816 WARM MEALS SERVED IN THE HOUSE

1,082 NIGHTS OF CARE

2,133 NUMBER OF VOLUNTEERS

6,897 **VOLUNTEER HOURS** DONATED

AVERAGE LENGTH OF FAMILY STAY (NIGHTS)

PARTNER HOTEL NIGHTS

COUNTRIES AROUND THE WORLD

> 16 STATES ACROSS THE U.S.

COUNTIES AND CITIES ACROSS VIRGINIA

INSIDE THE HOSPITAL

Ronald McDonald Family Room[®], Happy Wheels, Lunches with Love, and the RMHC Sibling Center are all unique programs that offer family-centered care and services within hospital walls to families with children receiving medical care at hospitals in the Richmond region.

7,845 TOILETRIES. SNACKS AND ACTIVITIES SHARED THROUGH HAPPY WHEELS HOSPITALITY CARTS

> 1,032 NIGHTS OF CARE IN RMHC FAMILY SLEEP ROOMS

9,039 LUNCHES WITH LOVE TO PEDIATRIC AND NEONATAL UNITS

their children.

Our friendly volunteers and staff roll carts through the halls at CHoR at VCU and Bon Secours St. Mary's Hospital, distributing toys, activities, toiletries, snacks, and coffee.

Lunches with Love

To combat food insecurity, volunteers prepare nutritious meals which we deliver to pediatric and neonatal units five days a week. Additionally, local caterers, and restaurants deliver on weekends.

RMHC Sibling Center

while their siblings engage in

Ronald McDonald Family Rooms

This program serves families near the pediatric units in hospitals, just footsteps away from their child. Our Family Rooms provide a place for parents to rest and recharge in order for them to remain strong for

Ronald McDonald House Charities HAPPY WHEELS

Happy Wheels Hospitality Cart

This space allows parents to fully focus on the care of the patient age-appropriate play, arts and crafts, and hands-on learning opportunities.



Hospital & Therapy Partners:

Children's Hospital of Richmond at VCU

- Brook Road Campus
- VCU Medical Center
- Virginia Treatment Center for Children

Aster Springs

HCA Virginia

- Chippenham Hospital
- Johnson-Willis Hospital
- Henrico Doctors' Hospital
- Tucker Pavillion

Bon Secours

- St. Francis Medical Center
- St. Mary's Hospital
- Memorial Regional Medical Center
- Hope Therapy Center
- Southside Medical Center

Cumberland Hospital for Children and Addalescents

Veritas